

Quality Control & Policy – Gemini Corporation N.V.

Quality Control

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emini Corporation N.V. prides itself for its Quality Control Management. This starts by inspection of all goods and containers at the time of loading by our team of Quality Inspectors who provides the customer with detailed quality inspection reports (QIR)

Gemini Corporation's policy is to fully comply with the environmental standards set by the environmental authorities all over the world. All goods meant for recycling & renewal are tracked from the beginning till the end, i.e., until the material is recycled by the customer.

Gemini possesses the necessary permits and licenses of those countries where it operates so as to export and import the materials legitimately .

Quality Policy

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emini Corporation N.V. re-invented trading and is committed to meet and exceed customer requirements and satisfaction through continual improvement in its services and quality management system which we will outline more specifically:

QUALITY PLEDGE

Gemini Corporation N.V. is pro-active towards quality and customer service, as we aspire to be ranked as the "best" in our business.

PRIORITY

Our customers demand and warrant high level of service. It is our responsibility to deliver this service. If we don't, they will find someone who can. If customer requirements are unclear, then it is our job to seek out a better understanding of their requirements and specifications. If we fail at any time we must find out what went wrong and prevent it from happening again.

OBJECTIVES

Our quality objective is to provide a high quality service, being on time, and at the best possible price. The attainment of such objectives has its goal that leads to: customer satisfaction, enhanced performance at the application level and ongoing improvements in process efficiency. Once an objective is achieved, it should be recognized and reset to stimulate further quality improvement. To reach our objectives, we maintain a constant focus on quality with full dedication, commitment, and teamwork.

VISION

Our vision is to fully satisfy our customers' requirements through the process of Total Quality Management. It is critical to understand that Total Quality Management is a continual process. It is a long term commitment aimed at continuously improving the way we deliver, manage our business process, provide a safe work environment, and select and retain suppliers. It is our goal to equip our company for market/ product expansion, thereby creating new job avenues and challenges for all.

QUALITY FIRST

Adhering to Quality standards, it is Gemini's policy to give priority to quality in comparison to cost or time. All employees are empowered to question their supervisor's decisions or actions if they feel that quality is being compromised.